



## **Terms and Conditions**

Our terms and conditions are created for the safety of our clients, tour consultants and stagers. By making your reservation with Decoratours, you agree to be bound by the following terms and conditions.

### **Reservations and Cancellations**

To make a reservation, complete the Build-A-Tour Questionnaire and accept these terms and conditions. It is recommended that you schedule your tour at least fourteen (14) days in advance. Credit card is required for all reservations. All bookings are final and nonrefundable. You can reschedule a reservation within 30 days of the original booking date. One-hour of staging service can be scheduled before or after your tour.

### **Pickup and Drop Off Procedures**

Your tour consultant will pick you up at your home address at least ten (10) minutes prior to your scheduled tour start time. The tour begins at the scheduled start time. If you are late, your scheduled end time will not be extended. No refunds will be given for late start times. At the scheduled end time, you will be dropped off at the same location.

### **Tour Package Includes**

1. Round-trip transportation via a luxury SUV, sedan or limo
2. 1 - 5 hour tour duration
3. Favorite beverage, water and a power bar snack
4. Decoratours Project Organizer
5. One hour of staging services after tour has concluded
6. Pre-negotiated discounts at each store

### **Participation**

Clients and companions must be 21 years of age or older. Persons not fit for travel due to heart disease, chronic illness, physical handicap, advanced pregnancy or mental illness should not participate in this tour program.

### **Elite Savings Card**

The Elite Savings Card gives clients access to discounts pre-negotiated with each store on the tour. Store restrictions may apply.

### **Drug Use and Smoking Prohibited**

Law prohibits drug use. Any use shall result in termination of the tour without a refund. No smoking is allowed in vehicles during your tour. All other smoking restrictions at each establishment will be followed.

### **Photography of Items**

Decoratours will take digital photographs of select items as requested by client. Store restrictions may apply.



**Suitable Behavior**

Please be respectful to the Tour Consultant, and refrain from the use of foul language and unacceptable behavior. Such behavior will lead to the termination of the tour.

**Decoratours Responsibility**

Decoratours is not responsible for articles lost, stolen damaged or left in vehicles. Decoratours is not responsible for any negligent or willful act or failure to act of any person or entity it does not own or control, nor for any act or inaction of any other third party not under its control. In addition and without limitation, Decoratours is not responsible for any injury, loss, death, inconvenience, delay or damage to personal property resulting from but nor limited to any aspect of your tour package or acts of God or force majeure, disease, acts of war, civil unrest, insurrection or revolt, animals, strikes or other labor activities, criminal or terrorist activities of any kind.

Please note that tour consultants and stagers are independent consultants and are not employees, shareholders, directors, agents or officers of Decoratours.

Decoratours is not responsible for services or the lack of services rendered by service providers listed on the Decoratours service list. Clients enter into agreements with service providers based on the client’s own due diligence.

**Arbitration Agreement**

Any controversy or claim arising out of or relating to these terms and conditions, to the limits of the Decoratours liability clause, shall be settled solely and exclusively by binding arbitration in Scottsdale, Arizona. Except as otherwise provided by statute, each party shall bear its own costs and expenses and an equal share of the arbitrator and administrative fees.

*We reserve the right to refuse service to anyone.*

*Decoratours reserves the right, at its sole discretion, to change, modify, add or remove any portion of this Agreement in whole or in part, at any time, without prior notice. Changes to these Terms and Conditions will be effective when notice of such change is posted. Terms and Conditions shall be deemed complete and effective upon posting on [www.decoratours.com](http://www.decoratours.com). Booking of a tour confirms the client’s acceptance of these Terms and Conditions.*